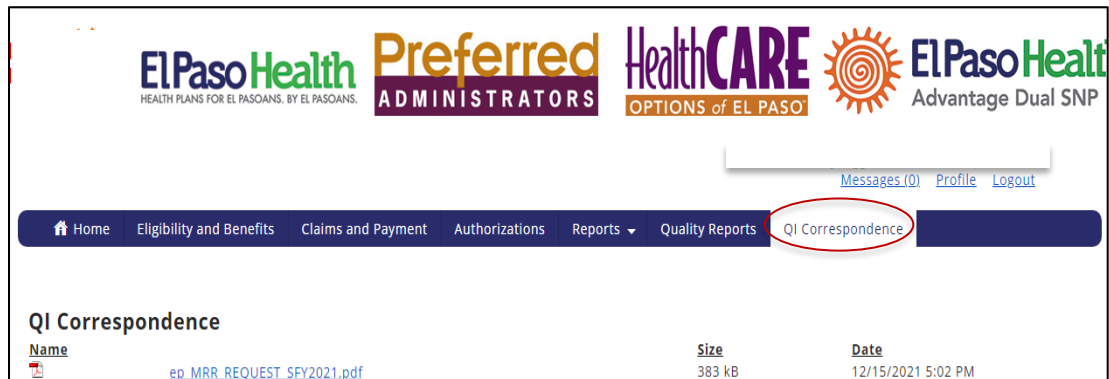




MEMORANDUM

TO: Medicaid Providers
FROM: El Paso Health Plans
DATE: December 16, 2021
RE: THSteps Audit Requests for SY 2022 Due December 31, 2021

The THSteps Audit Requests for SY 2022 are now available via the El Paso Health Provider Portal. The audit requests may be accessed under the QI Correspondence tab. An Administrative portal account is required to access this information as indicated below.



Submission Deadline: December 31, 2021

****Electronic Submission of records are encouraged and preferred ****

Option 1	Option 2	Option 3	Option 4
Secure Fax: Attn: QI THSteps Audit FAX (915) 225 6745	Secure Email: Please see instructions on EPH website. Link below.	Mail to: El Paso Health Attn: Quality Improvement 1145 Westmoreland El Paso, TX 79925	Arrange for pick up: Please call 1-915-532-3778 <ul style="list-style-type: none"> Press 4 to enter extension to speak with QI Nurses (ext 1106 or 1177) OR Press 3 and ask to speak to Provider Relations

<http://www.elpasohealth.com/pdf/HowtosendEMRfiles.pdf>

If you have any questions regarding this communication or require assistance accessing your portal account, please feel free to contact our Provider Relations Department at 915-532-3778.